

Report of the Director of Adults, Children & Education

**2013/14 Second Quarter Financial & Performance Monitoring Report-
Health and Wellbeing**

Summary

- 1 This report analyses the latest performance for 2013/14 and forecasts the financial outturn position by reference to the service plan and budgets for all of the relevant services falling under the responsibility of the Director of Health & Wellbeing.

Financial Analysis

- 2 The new Directorate of Health & Wellbeing comprises the Adult Social Care budgets formerly within the Directorate of Adults, Children & Education, and the new Public Health budget amalgamated with some sport and active leisure and Drug & Alcohol Action Team (DAAT) budgets formerly within the Directorate of Communities and Neighbourhoods. A summary of the service plan variations is shown at table 1 below.

**Table 1 – Health & Wellbeing Financial Projections Summary
2013/14 - Quarter 2 September**

	2013/14 Budget £000	Projected Outturn Variation	
		£000	%
Adult Assessment & Safeguarding	27,401	+1,458	+5.3%
Adult Commissioning, Provision & Modernisation	23,759	+541	+2.3%
Public Health	826 *	-250	+30.3%
Total Health & Wellbeing	51,986	+1,749	+3.4%

* Net of £6.441m Public Health Grant

- 3 In Adult Social Services, demographic pressures continue to be evident in relation to demand for care, despite significant investment of £2.5m in the 2013/14 budget.

At present, forecasted pressures include demographic pressures (£418k), a continued increase above forecast level in the number of customers taking up Direct Payments (£348k) and use of external placements for emergency and short term breaks (£209k).

- 4 Home care budgets had been stable for the first four months of the year, but over the summer increased at approximately £1k a week up from £81k to £86k. This has now begun to stabilise again (£84k), but a review of new care packages coming on to the service, shows a mix of needs. Hospital discharges and new packages after a Reablement service account for approximately 1/3 of the additional service needs. The other increases have been required to supplement existing packages of care because of issues such as continence, falls, family carers becoming unavailable due to own health needs or growing dementia.
- 5 Over the last five months the Council has seen 3 nursing homes receive Care Quality Commission (CQC) inspection reports identifying concerns about quality of provision. This has resulted in 2 homes being restricted on new admissions funded by the authority, in line with our quality assurance framework, whilst the Council supports the homes to deliver the improvements needed. Both of these homes had been offering placements at the council's agreed fee level. This has impacted on the available market for nursing care provision new placements incurring higher costs, requiring more top ups from the council, resulting in a forecast overspend of £206k. The increased scrutiny from CQC has to be welcomed, and it is clear this is happening across the country as the commission responds to high profile failures of care elsewhere.
- 6 A number of unachievable budget savings also contribute to the forecasted pressure including reablement (£300k), Elderly Persons Homes (EPH) reconfiguration (£175k) and the Night Care team (£135k). With other minor pressures offset by a significant forecasted underspend on External Residential Care (£351k) due to a lower number of required placements than anticipated.
- 7 The Public Health grant for 2013/14 is £6.641m and there is currently a forecast surplus of £491k. It is proposed that £250k of this will be used as mitigation against overspends in adult social care where there are elements that can be funded by the public health grant, particularly around prevention work. The remaining surplus is a contingency for continuing uncertainties around the transferred contracts from the Primary Care Trust (PCT). In addition to this there is a general fund budget for public health of £754k which is primarily for sport and active leisure and some DAAT functions. No significant variations to this budget are currently expected.

8 The directorate management team are committed to exploring all options for containing expenditure within their budget for 2013/14 and are therefore looking at the following to further mitigate the current overspend projection:

- Undertake a thorough review of the most expensive care packages, with a view to exploring all options for delivery of the required care at a lower cost.
- Review the level of, and secure additional, continuing health care contributions where appropriate.
- Review all 2014/15 savings proposals with a view to stretching and implementing as many as possible earlier in the 2013/14 financial year.
- Continue to hold recruitment to vacant posts wherever possible and safe to do so.

Performance Analysis

- 9 Performance in Quarter 2 shows 10 of the 18 reported indicators meeting or exceeding the Q2 targets. 4 indicators have missed in year targets outside of tolerance.
- 10 Permanent admissions to residential & nursing care homes per 100,000 population figures remain amongst the top performers nationally.
- 11 Timeliness of social care packages remains high for the 2nd quarter running and shows an 8 percentage point increase since the same period last year.
- 12 Statement of Need and All Service reviews are on target and both represent significant increases in performance in comparison with 2012/13 at the same point in the year.

Code	Description of PI		13/14				Status
			Qtr 1	Qtr 2	Qtr 3	Year End	
A&S1C (NPI 130)	Customers & Carers receiving Self Directed Support (Direct Payments and Individual	Target	25.0 %	27.0 %	29.0 %	30.0 %	Meets or Exceeds Target
		Actual	25.32 %	30.63 %			

	Budgets)						
A&S1C Part2 (NPI 130)	Customers & Carers receiving Self Directed Support (Direct Payments ONLY)	Target	5%	9%	14%	20.0%	Within tolerance at Q2
		Actual	6.71%	8.41%			
A&S1C Part3 (NPI 130)	Customers & Carers receiving Self Directed Support (Direct Payments and Individual Budgets)	Target	70.0%	70.0%	70.0%	70.0%	Not available for Q2.
		Actual	79.75%	-			
A&S1C Part4 (NPI 130)	Of part 1C Part 3, percentage with DP	Target	15.0%	17.0%	19.0%	20.0%	Not available for Q2.
		Actual	17.75%	-			
A&S1E (NPI 146)	Adults with learning disabilities in employment	Target	2%	4%	6%	9.0%	Missing Target
		Actual	1.7%	2.11%			
A&S1G (NPI 145)	Adults with learning disabilities in settled accommodation	Target	18%	37%	55%	80.0%	Missing Target
		Actual	4.63%	15.19%			
A&S2A	Permanent admissions to residential & nursing care homes per 100,000 population	Target	31.00	61.00	92.00	122.00	Meets or Exceeds Target
		Actual	20.60	57.33			
Delayed Discharges 1	Average number of Acute delayed discharges	Target	8.25	8.25	8.25	8.25	Missing Target
		Actual	12.00	11.00			

Delayed Discharges 2	Average number of reimbursable CYC delays (people) at period end	Target	4.00	4.00	4.00	4.00	Missing Target
		Actual	9.00	7.33			
Delayed Discharges 3	Average number of CYC bed days	Target	173.81	173.81	173.81	173.81	Within tolerance at Q2
		Actual	188.33	181.00			
Delayed Discharges 4	Total CYC bed days cost	Target	£52,500	£105,000	£157,500	£210,000	Within tolerance at Q2
		Actual	£40,400	£108,600			
132 - part 6	OT/OTA assessments - to be completed within 28 days	Target	90.00%	90.00%	90.00%	90.00%	Meets or Exceeds Target
		Actual	94.5%	94.5%			
A&SNPI 133	Timeliness of social care packages	Target	90.0%	90.0%	90.0%	90.0%	Meets or Exceeds Target
		Actual	92.86%	92.43%			
A&S NPI35	Carers receiving needs assessment or review and a specific carer's service, or advice and information	Target	6%	12%	17%	25.0%	Meets or Exceeds Target
		Actual	7.4%	15.33%			
A&SD39	Statement of Needs	Target	95.0%	95.0%	95.0%	95.0%	Meets or Exceeds Target
		Actual	97.61%	97.68%			
A&SD40	All services Reviews	Target	30%	60%	80%	90.0%	Meets or Exceeds Target
		Actual	38.46%	65.13%			
RAP A6	Assessments missing Ethnicity	Target	<5%	<5%	<5%	<5%	Meets or Exceeds Target
		Actual	5.29%	4.99%			

RAP P4	Services missing Ethnicity	Target	<5%	<5%	<5%	<5%	Meets or Exceeds Target
		Actual	3.27 %	3.17 %			

- 13 Adults with learning disabilities in settled accommodation: It is thought that a number of people who are in “settled accommodation” which has a definition that falls out of this indicator. In York we have high numbers of people living in their own tenancies (44% compared to 15% nationally).
- 14 Average weekly number of CYC Acute delayed discharges, Bed Days and CYC reimbursable delays. Delayed discharge rates continue to be a challenge. Analysis of data shows an improvement in this area in recent months in the Elderly care acute discharge pathway. Further data from non acute pathways, specifically Bootham Hospital are affecting our performance. Action is being taken with colleagues to identify potential discharges in this area earlier to continue to affect the rate and improve performance.

Council Plan

- 15 The information included in this report demonstrates progress on achieving the Council’s corporate priorities for 2011-2015 and in particular, priority 4 in the Council Plan, ‘Protect Vulnerable People’

Implications

- 16 The financial implications are covered within the main body of the report. There are no significant human resources, equalities, legal, information technology, property or crime & disorder implications arising from this report.

Risk Management

- 17 Adult Social Services budgets are under significant pressure. On going work within the directorate may identify some efficiency savings in services that could be used to offset these cost pressures before the end of the financial year. It will also be important to understand the level of investment needed to hit performance targets and meet rising demand for key statutory services. Managing within the approved budget for 2013/14 is therefore going to be extremely difficult and the management team will continue to review expenditure across the directorate.

Recommendations

- 18 As this report is for information only there are no specific recommendations.

Reason: To update the committee on the latest financial and performance position for 2013/14.

Contact Details

Author:

Richard Hartle
Finance Manager
Adults, Children & Education
Tel No. 554225

Mike Richardson
Performance & Improvement
Manager
Tel No. 554355

Chief Officer Responsible for the report:

Paul Edmondson-Jones
Director of Health & Wellbeing

Report
Approved

Date 5 November 2013

Specialist Implications Officer(s) None

Wards Affected: *List wards or tick box to indicate all*

All

For further information please contact the author of the report

Background Papers

First finance and performance monitor for 2013/14, Cabinet 5 November 2013

<http://modgov.york.gov.uk/ieListDocuments.aspx?CId=733&MId=7642&Ver=4>

Annexes

Annex A - Abbreviations